

## Desktop Alerting

### Notification pop-up alerts for the desktop

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Send an important message to your contacts on their desktops, or to a group of workstations based on the workstation desktop location.

Whether your team is sharing a workstation or at individual desktops, they're usually focused on the job at hand and often not in a position to notice urgent messages delivered by email, SMS or a voice call. In this situation, the most efficient way to reach them is by an alert that pops up on the desktop. Completely integrated, Desktop Alerting makes it easy to do just that by choosing the desktop as a device when crafting your notification.

When a desktop alert is received, the message pops up as an eye-catching screen in front of all other open windows. The pop-up can be large or small, depending on what you have chosen when composing the message. This visibility, along with an identifying sound if you choose, can then provide clear instructions for those who may have missed the message if sent by another mode.

Desktop Alerting is an effective way to send an alert in the case where ringing phones and beeping cell phones is not desirable, as in the case of an active shooter. It's also a great way to reach those who have limited access to email, text and in-bound phone, as is often the case in call centers, restaurants, manufacturing departments and others.

Just like other MIR3® notifications, desktop alerts provide a way for recipients to respond with useful information. Alerts can also be designated as one-way broadcast messages to relay information when a response is not called for. You can choose from various display templates, alerting sounds or silence for each alert.

#### Desktop Alerting lets you:



Broadcast alerts to the desktops of specific individuals, desktops at a specific network address or a set of addresses, or to all the desktops within your network



Display each desktop message as a small, medium or large pop-up window with associated sounds

#### OnSolve:

*Always On. Solving Problems.*

OnSolve is the market leader in real-time, mass notification and collaboration solutions used by the world's largest organizations. The OnSolve suite of critical communication tools is a key component of effective business continuity, emergency response, IT alerting, and security programs around the globe.



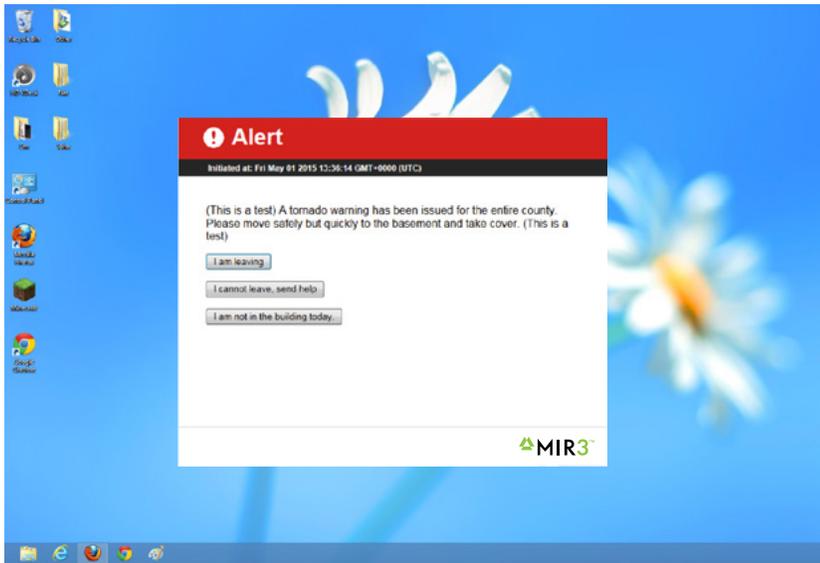
Customize pop-up messages with your logo and styling



Automate authentication using Kerberos technology to uniquely identify users that are logged in



Allow individual contacts to respond, with responses recorded and reported in real time



Pop-up messages can be small, medium or large with associated sounds.

### Why MIR3 technology?

Safety, Continuity, Efficiency and Productivity

When an impactful event happens, key personnel must be notified and response teams mobilized. Rapid, intelligent, two-way, mass communication empowers both business leaders and public agencies to mitigate disruption while ensuring safety and sharing critical information. MIR3 provides a layer of awareness that helps monitor operations, alert responsible parties, and respond appropriately as a situation develops and is resolved, keeping personnel safe and your business or agency running smoothly around the clock.