

# HEALTHCARE PROVIDER CHOOSES ONSOLVE BY CRISIS24 MASS NOTIFICATION FOR EMERGENCY ALERTING AND EMPLOYEE COMMUNICATIONS

## THE CHALLENGE

A not-for-profit integrated healthcare system with many hospitals and tens of thousands of employees requires mass notification technology for emergency alerting, such as severe weather updates or active assailant warnings, as well as for sharing operational information with key staff. They evaluated solutions on the market to assess the latest capabilities available, as well as how to make their teams and operations more efficient overall.

# CUSTOMER'S INDUSTRY

Hospital/Healthcare

# **CUSTOMER'S CLIENTS**

Hospitals, patients, and staff

# PRODUCT USED

OnSolve by Crisis24 Mass Notification

# WHY DID THE CUSTOMER CHOOSE ONSOLVE MASS NOTIFICATION?



### FLEXIBLE, RELIABLE COMMUNICATIONS

Customer has many use cases, including alerts for security, emergency management, and IT; ability to add SSO, mobile, and Account Portal were key



### COMPREHENSIVE REACH

Tens of thousands of employees kept safe and informed with OnSolve Mass Notification, spanning more than a dozen hospitals across the state



### LEGACY OF SUPPORT AND TRUST

Strong customer and technical support and a trusted six-year partnership with the OnSolve Mass Notification team were critical factors

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